

### **Fines and Fees:**

The library does not charge overdue fees. Once library items are overdue, no more materials, including online materials through Libby and hoopla, may be checked out until all overdue materials are returned or accounted for. Additionally, patrons with overdue library materials will not be able to log in to a public computer, use a library laptop, or rent the auditorium.

Renewals: All items, except for Interlibrary Loan items, Launchpads, book club sets, wireless hotspots and any other collection designated as high demand, are automatically renewed twice, if not previously returned. However, if an item is on hold for another patron, it will not be renewed. In the case of a failed renewal (i.e. the renewal is declined because another person would like to use it) the original patron will be notified that the item is now due back at the library.

If an item is not returned within 30 days of its final due date, the patron will be charged the cost of replacing the item as well as a processing fee. If a wi-fi hotspot is not returned on the due date, internet service to the hotspot will be terminated and the patron's account will be blocked until the hotspot is returned. Additionally, the library does not accept replacement copies for damaged or lost materials. In the event of irreparable damage or a lost item, the patron will be charged the original cost of the material plus a processing fee.

#### **Library Cards:**

| Residents of Oak Ridge              | No charge                             |
|-------------------------------------|---------------------------------------|
| Non-residents of Oak Ridge          | \$45/year                             |
| Non-resident Internet Courtesy Card | Free for 2 hrs /\$2 every 2 hrs after |
| Replacement Card                    | \$4                                   |

#### **Checkout and Renewal Limits**

| Item                       | Initial Check Out Period | Renewals                        |
|----------------------------|--------------------------|---------------------------------|
| Books, Audiobooks, and CDs | 3 weeks                  | 2 renewals, unless another      |
|                            |                          | patron is waiting. 9-week total |
|                            |                          | checkout period.                |
| DVDs                       | 1 week                   | 2 renewals, unless another      |
|                            |                          | patron is waiting. 3-week total |
|                            |                          | checkout period.                |
| Launchpads                 | 3 weeks                  | No automatic renewals. 3-week   |
|                            |                          | total checkout period.          |
| Wi-Fi Hotspots             | 1 week                   | No renewals. 1-week total       |
|                            |                          | checkout period.                |



## Library Services:

| Interlibrary Loan                 | No charge* |
|-----------------------------------|------------|
| Black and White prints and copies | \$.10/page |
| Color Prints and copies           | \$.40/page |
| Scanning                          | No charge  |

<sup>\*</sup>Please see ILL policy for exceptions.

# Lost or Irreparably Damaged Materials:

| Books                     |                               | Original cost + \$5 processing  |
|---------------------------|-------------------------------|---------------------------------|
|                           |                               | fee                             |
| DVDs, Mp3s, CDs           |                               | Original cost + \$10 processing |
|                           |                               | fee                             |
| Launchpads                |                               |                                 |
|                           | Lost or Damaged Tablet        | Original cost + \$10 processing |
|                           |                               | fee                             |
|                           | Lost or damaged bumper only   | \$9                             |
|                           | AC Power adapter (without     | \$10                            |
|                           | cord)                         |                                 |
|                           | Lost or Damaged Case          | \$13                            |
|                           | USB Cord                      | \$5                             |
| Wi-Fi Hotspots            |                               |                                 |
|                           | Lost or Damaged Device/entire | \$90                            |
|                           | item                          |                                 |
|                           | USB cord or adapter           | \$5 each                        |
|                           | Lost or Damaged Case          | \$10                            |
| Minor Repairs to any Item |                               |                                 |
|                           | i.e. damaged book cover or    | \$5                             |
|                           | spine label, missing barcode  |                                 |
| Dell Laptops              |                               |                                 |
|                           | Lost or irreparably damaged   | \$1,044                         |
|                           | laptop                        |                                 |
|                           | Lost power cord               | \$25                            |
|                           |                               |                                 |